



Greetings from

CVS



COMMUNITY SERVICES OF VENANGO CO., INC.

2017 - 2018 ANNUAL REPORT



A Message From the Executive Director & Board President

Greetings from Community Services of Venango County!

Where will your travels take you in 2019? CSVC's programs are designed to take you to your destination of independence and self-sufficiency. As you travel through our 2019 Calendar and 2017-18 Annual Report, it is our hope that you will be inspired by the programs and the stories of the many folks who enter through our doors and become a part of our lives. Like a postcard addressed to a loved one, our nurturing and caring staff play an important role in documenting and encouraging families to explore and journey to unchartered territories in their lives.

CSVC's mission of offering resources, opportunities and hope provides a vast new frontier for all who enter through our doors. As part of these new opportunities in 2017-18, CSVC was at a major crossroad with a mold and water issue at our Rocky Grove Food Pantry. Because a door was opened, we were able to remediate the mold and upgrade the antiquated Food Pantry. Other exciting achievements included the expansion and relocation to our new office for our Titusville Maternal Infant Early Childhood Home Visiting program, the purchase of a much needed van for food transport, participation in Community Gardens, and the addition of the Car Seat Loaner program.

We at CSVC are grateful for the many Volunteers, Donors, Community Partners and Funders who continue to embolden us and provide the road map for CSVC's development of programs and successes. CSVC cannot travel this road alone but through our continuing partnership with you, our journey of empowering families and individuals will remain a commitment as we navigate towards the future.

Be inspired and enjoy your journey.

With Gratitude,



Mary McDonough
President, Board of Directors



Mary Jeanne Gavin
Executive Director

Board of Directors

Mary McDonough- President
Sharon Mast - Vice President
Dawn Wheeling- Treasurer

Alyssa Peters
Linda Routzahn
Chris Ross

Fred Weaver
Herk Kirkpatrick
Sarah Margherio



**Mary McDonough
& Mary Jeanne Gavin**

New Destinations

New Programs & Services



Rocky Grove Food Pantry



Titusville Early Head Start



Titusville Early Head Start



Car Seat Loaner Program



New Van



Grand Opening of Rocky Grove Food Pantry



Community Garden



Community Garden



Venango Human Services and our providers wholeheartedly believe that the individual and family's views on their supports and services is a key element to quality service delivery. This essential input tells us what is working well and what can be improved. Community Voices' CFST program provides this vital link ensuring that all voices matter and all voices count.

- Kim



Consumer Family
Satisfaction Team
&
Independent Monitoring
for Quality

January

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

IMAG

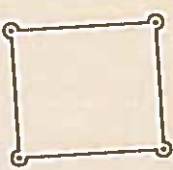
- 50 Venango County Individuals with Intellectual disabilities and their families were surveyed.
- 83% of those surveyed reported satisfaction with their work.
- 70% of individuals with intellectual disabilities carried identification.

			1 New Year's Day				
6	7	8	9	10	11	12	5
13	14	15	16	17	18	19	
20	21 Martin Luther King, Jr. Day	22	23	24	25	26	
27	28	29	30	31			

- GFST**
- 258 total mental health, drug and alcohol service recipients surveyed.
 - 98% of people surveyed identified satisfied with services they received.
 - 98% of people surveyed identified the services they received were consistent with recovery-based principles.



Post Card



I GOT THE PLACE AND WAS
SO EXCITED. THIS WAS MY FIRST
APARTMENT. SINCE MOVING IN
MY APARTMENT MY LIFE IS A LOT
BETTER. IT'S REALLY GOOD
HAVING PEOPLE WHO WILL WORK
WITH YOU AND ARE PATIENT LIKE
THE STAFF AT CSVC.

HOUSING
&

SYCAMORE COMMONS



February

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

SYCAMORE COMMONS

- Sycamore Commons houses 4 permanent supportive apartments.
- 100% of the apartments are occupied.
- 100% of the tenants have remained in permanent supportive housing longer than 6 months.
- 100% of the tenants have gained access to mainstream community resources.

							1	2
3	4	5	6	7	8	9		
10	11	12	13	14 <i>Valentine's Day</i>	15	16		
17	18 <i>President's Day</i>	19	20	21	22	23		
24	25	26	27	28				

**ELK STREET & CENTER STREET
APARTMENTS**

- These are 8 HUD approved apartments.
- 87.50% of the apartments are occupied.
- 100% of the tenants are connected with services if needed.



POST CARD



Since becoming a member at Cranberry Place July 2016, I have been on a health journey attending all exercise classes, utilizing the fitness room, been on several trips, gained many friendships and had the opportunity to volunteer more in my community! The center has become a second home where I attend daily and use all it has to offer!



Elder Adult Centers
Cranberry Place

Photos from Our Travels

Programs & Events from the Year



IMAQ Conference



IMAQ Board



Cranberry Place



Cranberry Place



Elk Street Housing



Elk Street Housing



Elk Street Housing



Cranberry Place



IMAQ Suicide Prevention



Cranberry Place



Sycamore Commons Housing



IMAQ Polk Family

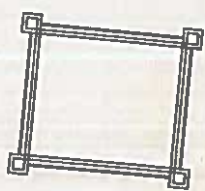


Cranberry Place



POST CARD

I have become more social. I have become an even greater advocate for my children and other children as well. I am a great observer of my children's skills. I feel like we know how to make the most out of my son's time. He is very young and I wasn't sure what activities I should be doing with him but I know now, and learn new ones every week.



Venango
Early Head Start
&

New Beginnings



April

Sunday

Monday

Tuesday

Wednesday


Thursday

Friday

Saturday

NEW BEGINNINGS

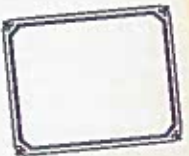
- 194 visits completed, serving 17 families.
- 100% of children have a medical home.
- 100% of children are up-to-date on EPSDT's.
- 91.3% of children are up-to-date on Immunizations.
- 1 child transitioned to their next early learning program.

	1	2	3	4	5	6
	8	9	10	11	12	13
7	Empty Bowls 					
14	15	16	17	18	19	20
					Good Friday	
	22	23	24	25	26	27
21						
Easter Sunday						
28	29	30				

VENANGO EARLY HEAD START

- 3,019 visits were completed, serving 127 families, and 31 pregnant women.
- 100% of children are up-to-date on EPSDT's, and 96% of children are up-to-date on Immunizations.
- 99% of children have a medical home.
- 18 children transitioned to their next early learning program.

I had just gotten off the phone after swearing at the other person. I would have never had the ability to recognize that what I had done was not the best option if it was not for Early Head Start helping me recognize how to be a better parent. I also recognized that I set the example for my son. I am better able to communicate my needs in an appropriate fashion.



Crawford
Early Head
Start



May

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

CRAWFORD EARLY HEAD START DATA, CONTINUED

- 12 teen parents were served.
- 23 pregnant women served.
- 102% of children live in a medical home.
- 83% children are up-to-date on Well Baby visits.
- 85% of children were exempt or up-to-date on immunizations.

CRAWFORD EARLY HEAD START DATA

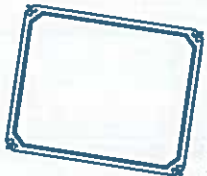
- 2,171 visits completed, with fathers participating in 431 visits
- 145 new Family Goals started, and 83 Family Goals completed
- 184 new Child Goals started, and 132 Child Goals completed

5	6	7	8	9	10	Post
12 Mother's Day	13	14	15	16	17	
19	20	21	22	23	24	
26	27 Memorial Day	28	29	30	31	

POST CARD

CORRESPONDENCE

I love this parenting group for many reasons... We learn ways to teach, to deal with anger, love, and more! My son loves getting things mommy made in class! Me being away is hard on him, so when I send him something, he treasures it! It gives him something to feel close to me and feel my love.



FOR ADDRESS ONLY

*Women's Outreach
&
Contact Visitation
Ages and Stages
Questionnaires*



Photos from Our Travels

Programs & Events from the Year



New Beginnings



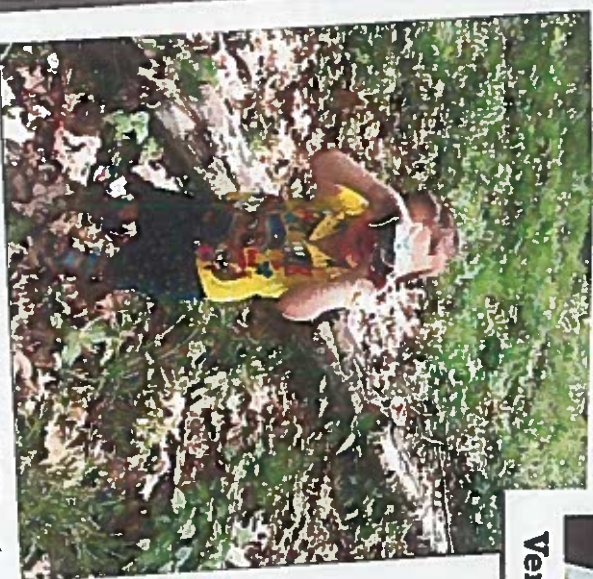
Venango Early Head Start



Crawford Early Head Start



Crawford Early Head Start



Venango Early Head Start



Venango Early Head Start



New Beginnings



Empty Bowls



Contact Visitation



Ages & Stages Questionnaires



Crawford Early Head Start



Venango Early Head Start



Empty Bowls



Crawford Early Head Start



I was a teen mom who not only graduated High School but also achieved my AA in History! My home visitor really cares not only for the development of my daughter, but also for the family structure. I will truly miss her, as will my daughter. She has been a huge part of our lives for the past 3 years.



FOR ADDRESS ONLY



Parents as Teachers
&
Titusville
Early Head Start



FOURTH



JULY

FAMILIES FIRST TITUSVILLE EARLY HEAD START DATA

- 22 families served
- 727 home visits completed
- 4 children transitioned to their next early learning program.

FAMILIES FIRST TITUSVILLE EARLY HEAD START EXPANSION DATA

- 13 families served
- 85 home visits completed
- 0 children transitioned to their next early learning program.

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Independence Day

FAMILIES FIRST COUNTY PARENTS AS TEACHERS DATA

- 28 families served
- 331 home visits completed
- 2 children transitioned to their next early learning program

FAMILIES FIRST PARENTS AS TEACHERS DATA

- 64 families served
- 717 home visits completed
- 15 children transitioned to their next early learning program

POST CARD

The doula program helped me so much with my prenatal and delivery of my youngest son and helped me keep my head up when my son had to stay 4 extra days. My doula was amazing!

FOR ADDRESS ONLY

Community
Doula



August

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

DOULA

WELCOME EVERY CHILD

- 57 enrolled parents
- 8 teen parents
- 91% of moms had a full term pregnancy.
- 30% of moms were breast-feeding at 6 weeks.

- 235 baskets delivered
- 17 teen moms
- 120 referrals to other agencies
- 3,701 volunteer hours

	1	2	3
4	5	6	7
11	12	13	14
18	19	20	21
25	26	27	28
	29	30	31



POST CARD

Today I filled out an application
and I have an appointment
tomorrow for an interview. After
filling out the application, I went to
the PR New York Wear
Boutique. You can find anything
you need for work. The people here
are kind and helpful.



PR
New York Wear

September

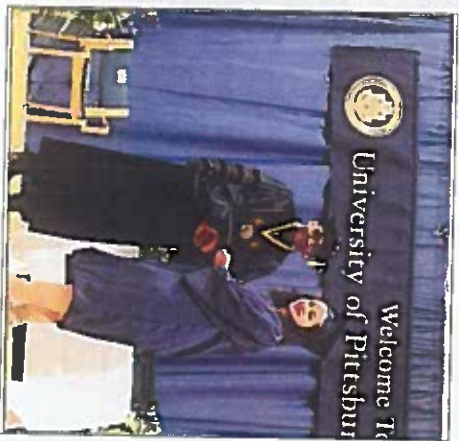
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Labor Day	3 Hunger Action Month Kickoff	4	5	6	7
8 National Grandparents' Day	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	<p>EMERGENCY AID</p> <ul style="list-style-type: none"> <input type="radio"/> 75,860 food items given out. <input type="radio"/> 4,229 families receiving food. <input type="radio"/> 16,780 clothing items given out. <input type="radio"/> 598 winter coats given out. <input type="radio"/> 613 life skill referrals <p>PA WORKWEAR</p> <ul style="list-style-type: none"> <input type="radio"/> 159 items of clothing, shoes and accessories provided. <input type="radio"/> 20 CAO based referrals <input type="radio"/> 28 walk ins 				

Photos from Our Travels

Programs & Events from the Year



PA Work Wear



Parents as Teachers



Titusville Early Head Start



Welcome Every Child



Community Doula



Emergency Aid



Community Doula



Titusville Early Head Start



Titusville Early Head Start



Titusville Early Head Start



Oil City Food Pantry



Welcome Every Child



Titusville Early Head Start



Parents as Teachers



Parents as Teachers



Clothing Room

POST CARD

I loved the class! I learned so much, like the temperature for my refrigerator. I loved the sloppy joe recipe with kidney beans. It was really good, and I can't wait to fix it for my family, I know they will love it.



Cooking Counts
&
Family Cafe



October

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

- FAMILY CAFÉ**
- 85 families
- 170 total attendees

6	7	8	9	10	11	12	
13	14 <i>Columbus Day</i>	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30	31 <i>Halloween</i>			

- COOKING COURTS**
- 9 Individuals completed the program.
- 3 five-week sessions
- Hosted in Verango County

Good friends.



Thanks giving

POST CARD



I just lost my job a week and 1/2 ago. I didn't have anything for my family for the Thanksgiving holiday. Now we will celebrate like everyone else. This means a lot. I've never needed any kind of help before so this is not easy. Without this, we wouldn't have food for the holiday.

FOR ADDRESS ONLY

Friends for Food



T-17.

POST CARD

Spirit of Giving was very pleasant and the staff was very kind. I picked up my kids items. Everything was organized quite nicely. I am on disability and a fixed income. I had three lung surgeries and can't work. This is great and helpful.



Spirit of Giving
&

Adopt a Family



December

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25 <i>Christmas</i>	26	27	28
29	30	31				

SPRIT OF GIVING
 244 families with 629 children received new clothing and toys.

ADOPT A FAMILY
 19 sponsors adopted 24 families that had 67 children.

Photos from Our Travels

Programs & Events from the Year



Spirit of Giving



Hunger Action Awareness



Cooking Counts



Friends for Food



Cooking Counts



Friends for Food



Spirit of Giving



Emergency Aid



Family Cafe



Cooking Counts



Spirit of Giving



Cooking Counts



Friends for Food

Commemorative Stamps

Our Donors



- Bridge Builders
- Community Foundations -
 - Week of Giving
 - Linda & Harry Guringo, Jr.
 - Parker Furniture
 - Matthew & Theresa Ragon
 - Rocky Grove
 - Athletic Booster Club
 - Courtney Cox
 - Gloria Augenbaugh
- Lynnette Coleman
- Ralph & Judy Readel
- Rosemary Adornites
 - Barbara Hines
 - Carolyn Rosen
 - Russell Custer
 - Terrence Kay
 - Walter & Polly Mauthe
 - XI Gamma Alpha Sorority
- Brad Knight Memorial -
 - Just Give
 - Amy Wimer
 - Women of the Moose
 - Oil City
 - Jean Ward
 - Christine W Ross
 - Anna McWhorter
 - Barbara Doyle
 - Jerri Giles
- Kathleen Riley
- Ladies Aid Society of
 - Christ Lutheran
 - Linda Routzahn
 - Mary Wright
 - Paul Lorigan
 - Sharon Mast
 - Ruth Charlene McMurdy & Elizabeth Gaw



- Trinity United Methodist
 - Church Women
 - Jeffrey Dinger
 - Wanango Women Golfers
 - Oil City First Presbyterian
 - Church - Women
 - Rocky Grove Ave.
 - Presbyterian Church
 - Rev Richard & Dr Vickie Harry
 - Bear's Furniture
- National Fuel Gas -
 - Michael Rapp Match
 - Michael Rapp
 - The BonTon
 - Center United
 - Methodist Church
 - Oil City Vineyard Church
 - Christian and Missionary
 - Alliance Church
 - Keith & Lori Sibble
 - Lynn Rough
 - United Way of
 - Allegheny County
 - United Way of
 - Southwestern PA
 - Melanie Krneta
 - Glenn McElhattan
 - Irwin Missionary Society
 - Network for Good
 - Grace United
 - Methodist Church
 - Roxanne Spaid
 - Patricia Peterson
 - Titusville Area Chamber
 - Valley of OC Venango
 - Lodge of Perfection
 - Sarah Margherio
 - Sugarcreek United
 - Methodist Women
 - Christian and Missionary
 - Alliance Church
 - Scott Walters
 - Hope Pediatrics
 - Dollar Energy Fund
 - Shane Schake



- Todd/Karen Smith
- SMS Technical
- Hasson Heights Community Church
 - Pulaski Club
- Thomas Maurer & Louise Rynd
- Good Hope Lutheran Church
 - First Church of God
- Franklin Elks Lodge #110
- Henry & Debra Speerstra
- First Presbyterian Church of Franklin



- Oil City First Presbyterian Church - Bannon Trust
- Christ Episcopal Church
- Oil City Ministerial



- Irwin Presbyterian Church
- Polish National Alliance
- Cranberry Lions Club
- First Energy Foundation
- Franklin Moose Lodge #83
- Galaxy Federal Credit Union Secret Santa
 - Mark & Rita Hale



- Margery L Himes, Estate of
- John Nesbit & Sarah Henne Rees Charitable Foundation
 - Henry & Beverly Suhr
- Fraternal Order of Eagles Aerie 283
- R7Cs Living Trust / Rebecca J Stubler TTEE
 - Franklin Veterans of Foreign Wars
 - Faith Lutheran Church
 - Catholic Rural Ministries
 - Franklin Christian Ministries Forum
 - UPMC Pittsburgh
- BBCF from the Paul & Ellen Flickner Charitable Fund

Special Deliveries

Our Volunteers



Friends for Food



Postal Food Drive



Parker Place



Friends for Food



Diaper Drive



Sugarcreek Police Dept. Food Drive



Human Services Recognition



Welcome Every Child



Welcome Every Child



Oil City Food Pantry



Oil City Food Pantry



Empty Bowls



Empty Bowls



Clothing Room



Rocky Grove Food Pantry



Rocky Grove Food Pantry



Postal Food Drive



Cranberry Place



Empty Bowls