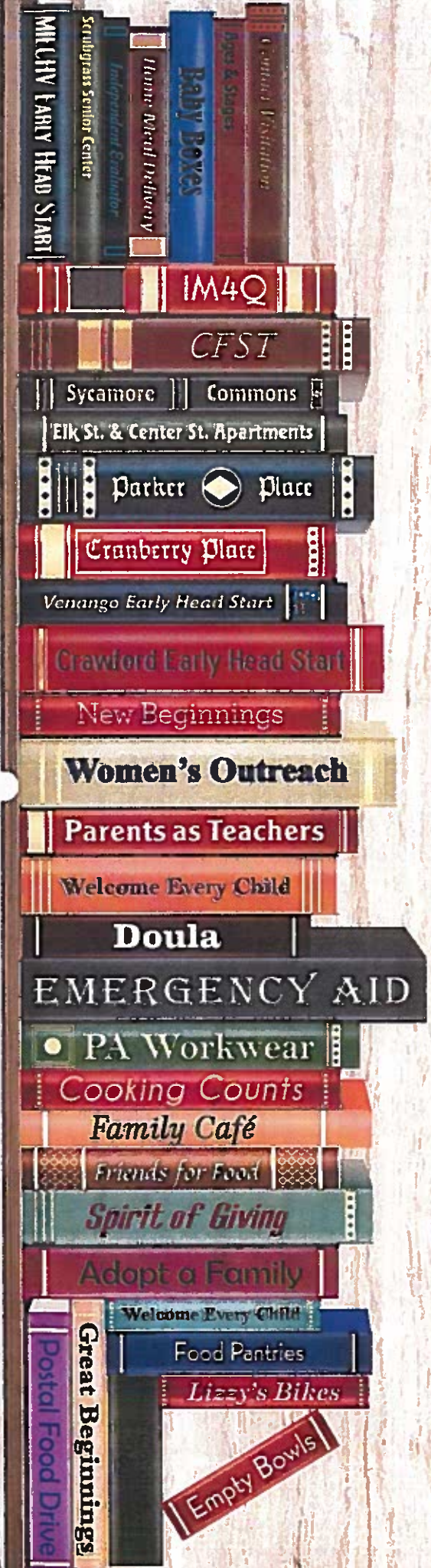


Our Story

2018 Community Services of VENANGO COUNTY

2016-2017 Annual Report



A Message From The Executive Director & Board President

The Story of Our Agency

Greetings from Community Services of Venango County, Inc.! This year, our 2016-17 Annual Report/2017 Calendar tells the incredible story of our agency and the impact our programs and events have on our families. Borrowing quotes from some of our favorite books and citing the extraordinary stories of our families' journeys, we capture the heart of what CSVC does as an agency. At the very center of our programs is our mission to Plant Resources, Grow Opportunities and Nurture Hope with the individuals and families that we serve. By using the resources CSVC and our community offers, our families benefit and grow from the many opportunities available to them. Through the use of books, data, assessments, social media and family stories, we chronicle the impact our programs have on our families and community and look for new opportunities in programming, activities, funding, and events.

New in 2017 was the addition of a second Doula staff member, introduction of a Co-Pilot System at Cranberry Place, renovation of an Educational Outdoor Space at our Rocky Grove office, and the distribution of Baby Boxes, part of a larger campaign to promote safe sleep in infants.

Join us as we narrate the inspiring journey of our families and how CSVC has impacted their lives. We appreciate your support and all that you do to assist CSVC in our mission. We hope that you enjoy your new calendar!

In Sincere Appreciation,



Mary McDonough
President, Board of Directors



Mary Jeanne Gavin
Executive Director



Mary McDonough
& Mary Jeanne Gavin

Board of Directors

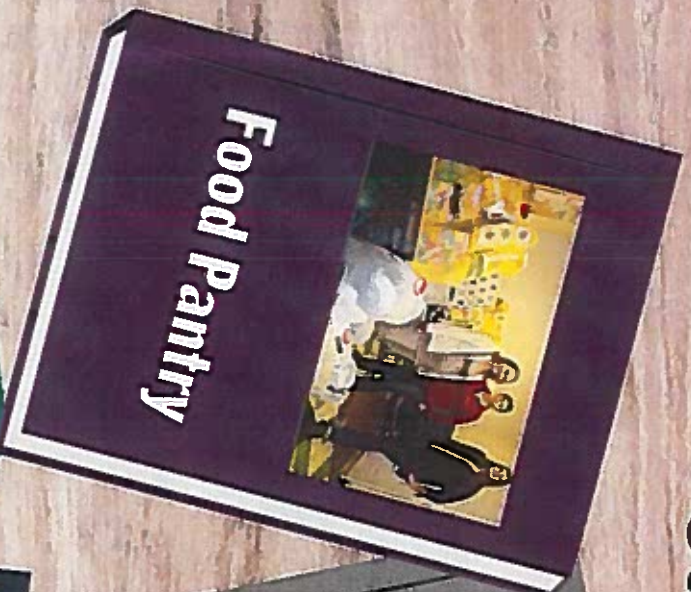
Alyssa Peters
Chris Ross
Dawn Wheeling, Treasurer

Fred Weaver
Herk Kirkpatrick
Linda Routzahn

Mary McDonough, President
Sharon Mast, Vice-President
Sarah Margherio

Helping Us Write Our Story

Our Volunteers



“For every item that carries the darkness of humanity, there’s one that holds the light. And that light is worth believing in. Not just in others, but in yourself as well.”

- CM Rayne, The Forbidden Land of Andara



January

The ability to ensure that individuals and families are satisfied, engaged, and have a voice in their treatment, growth and recovery is essential to meeting our mission of improving the quality services and supports.

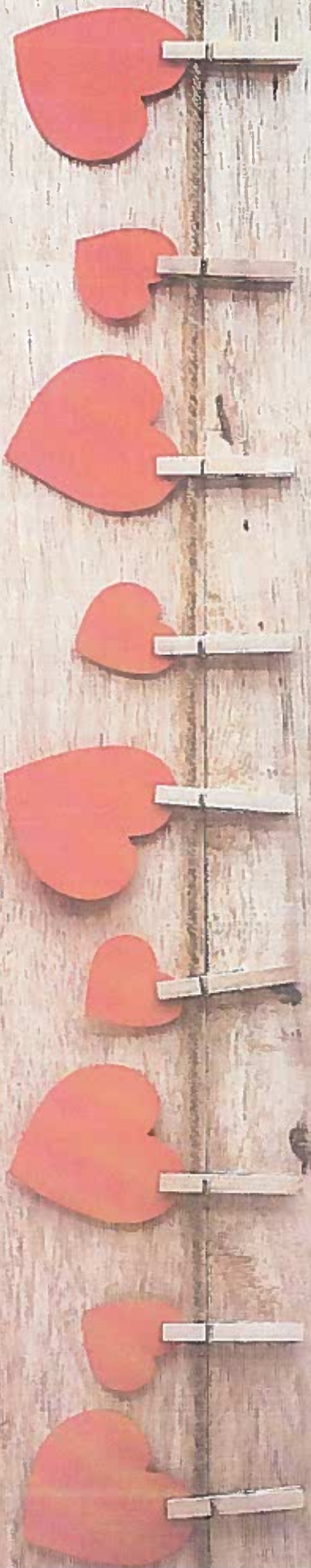
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 New Year's Day	2	3	4	5	6
7	8	9	10	11	12	13
14	15 Martin Luther King, Jr. Day	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

CFST

258 total mental health, drug and alcohol service recipients surveyed
 95% of people surveyed identified satisfied with services they received
 97% of people surveyed identified the services they received were consistent with recovery-based principals.

IM4Q

55 individuals with intellectual disabilities and their families were surveyed in Venango County
 96% of those surveyed reported satisfaction with their work
 61% of individuals with intellectual disabilities carried an Identification card.



“If I want my life to matter, these eyes can't see who I really am.

Who I'm striving hard not to be.

The homeless girl hiding in front of them.”

- Brenda Rufener, Where I Live



February

"My child and I lost our family home and became homeless within one month, and had to live in a barn. Having stable housing at Elk Street allows me to focus on a full and healthy lifestyle for both of us. We are in a safe community, with neighbors who care about my daughter and look out for us."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2 Groundhog Day	3
4	5	6	7	8	9	10
11	12	13	14 Valentine's Day	15	16	17
18	19 Presidents' Day	20	21	22	23	24
25	26	27	28			

Sycamore Commons

- 4 permanent supportive apartments
- 100% occupied
- 100% tenants remained in permanent supportive housing longer than 6 months
- 100% tenants gained access to mainstream community resources

Elk Street and Center Street Apartments

- 8 HUD approved apartments
- 100% occupied
- 100% tenants connected with services if needed



**“You are never too old
to set another goal
or to dream a new dream.”**

- CS Lewis, Live Your Dreams

March

"We love the new brighter and cleaner center. If it weren't for the center we wouldn't have met these amazing people and have the opportunity to keep up with our exercise, socialization and recreation."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
Daylight Savings Time Begins						St. Patrick's Day
18	19	20	21	22	23	24
25	26	27	28	29	30	31
					Good Friday	

Cranberry Place

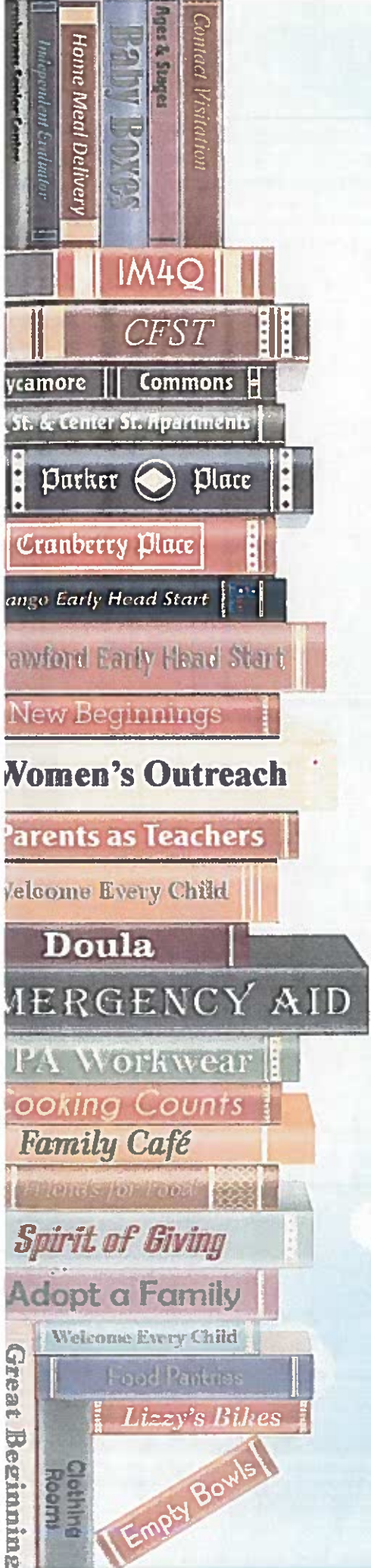
7,007 in attendance
4,130 meals served
246 active members

Parker Place

22 home cooked lunches
761 individuals served
120 student volunteers

**“Sometimes, said Pooh,
the smallest things
take up the most room
in your heart.”**


- A.A. Milne, Winnie the Pooh



Great Beginning

April

"I am very grateful for Early Head Start and everything it has done. I learned to work on things that I would not have known to work on otherwise. I've learned more patience and understanding of how my daughter learns and what she responds to. We loved the program."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
Easter						
8	9	10	11	12	13	14
	 Empty Bowls					
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Venango Early Head Start

2,770 visits completed
 124 families served
 27 pregnant women served
 100% children with a medical home

98% children with up to date EPSDTs
 96% children with up to date immunizations
 29 children transitioned to their next early learning program

**“Promise me you’ll remember,
you are braver than you believe,
stronger than you seem,
and smarter than you think.”**

-A.A. Milne, Winnie the Pooh



May

"I have been with Early Head Start since 2014. Socialization provides an opportunity for my child to play with other children his same age. I have learned more about child development and it has influenced my parenting positively. I find myself doing more activities with my children. Polley Council has made me more aware of how Early Head Start operates."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
Mother's Day						Armed Forces Day
20	21	22	23	24	25	26
27	28	29	30	31		
	Memorial Day					

Crawford County Early Head Start

1999 visits completed
85 families served
21 pregnant women served
100+ families attended socializations

85 families attended various program events
100% children with health insurance
99% children with medical home
81% children with up to date EPSDTs
90% children with up to date immunizations

**“Here is my secret. It is very simple:
It is only with the heart
that one can see rightly;**

What is essential is invisible to the eye.”

- Antoine de Saint-Exupery, The Little Prince



June

"I have been an addict for over 20 years. Today, I am in recovery, clean and sober. New beginnings has come wonders for me and my family. The disease of addiction has played a big role in my life, but with the support of my program, I have reached goals and have opportunities to interact with my children to help with their development. New Beginnings is exactly what it is a "new beginning" to start fresh and clean."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13	14 Flag Day	15	16
17 Father's Day	18	19	20	21	22	23
24	25	26	27	28	29	30

New Beginnings

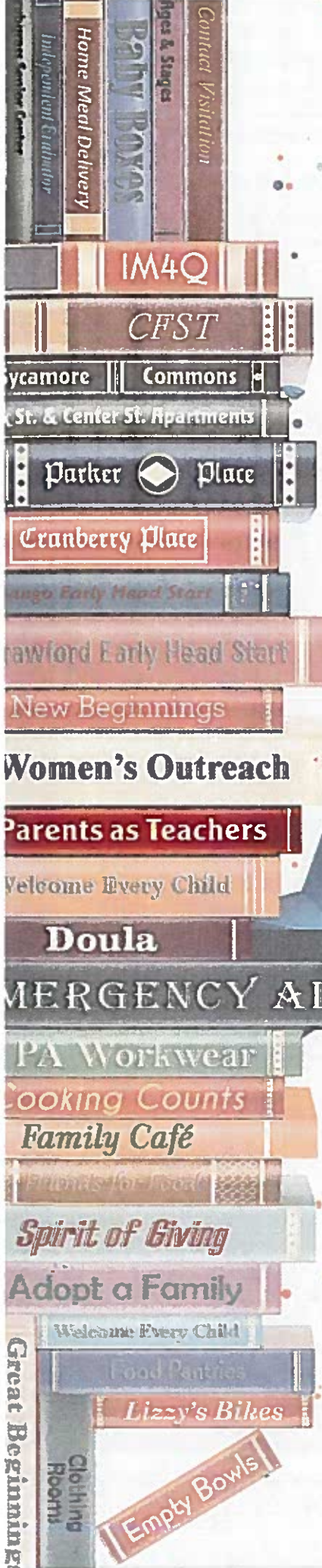
- 204 visits completed
- 11 families served
- 2 pregnant Women Served
- 2 children transitioned to next early learning program
- 100% children with a medical home
- 100% children up to date on EPSDTs
- 100% children up to date on immunizations

Women's Outreach

- 32 jail sessions
- 84 unduplicated women
- 170 children

**“The moment you doubt
whether you can fly,
you cease forever to be able to do it.”**

- JM Barrie, Peter Pan



July

"I have been in the County PAT program for 2 1/2 years. I got my license back, and accomplished another goal of getting a better job. I am now working as a child care provider. PAT has given me extra support and encouragement to accomplish my goals."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4 Independence Day	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29 Parents' Day	30	31				

Parents as Teachers Titusville EHS County PAT

Families served

Home visits completed

Children with up-to-date immunizations

Children transitioned to next early learning program

62

715

77%

11

29

751

76%

3

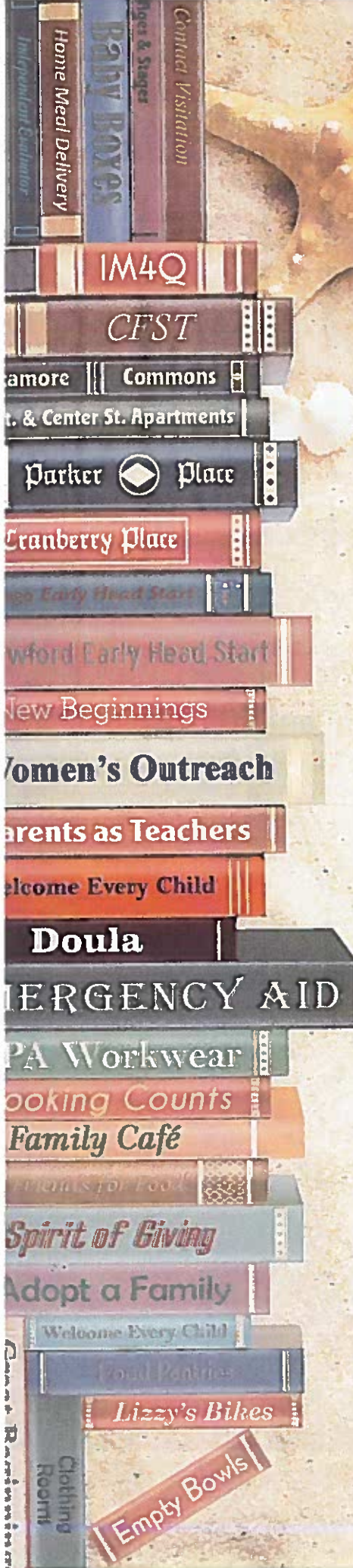
23

317

72%

4

**I'll love you forever,
I'll like you for always,
As long as I'm living
my baby you'll be."**
- **Robert Munsch, Love You Forever**



August

"I have been in the CSVC family for three years. When I found out I was expecting and alone, I turned to CSVC for support. I felt safe knowing that I always have a trusted source to rely on. If I didn't have my Doula, I would have gone through my pregnancy alone."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

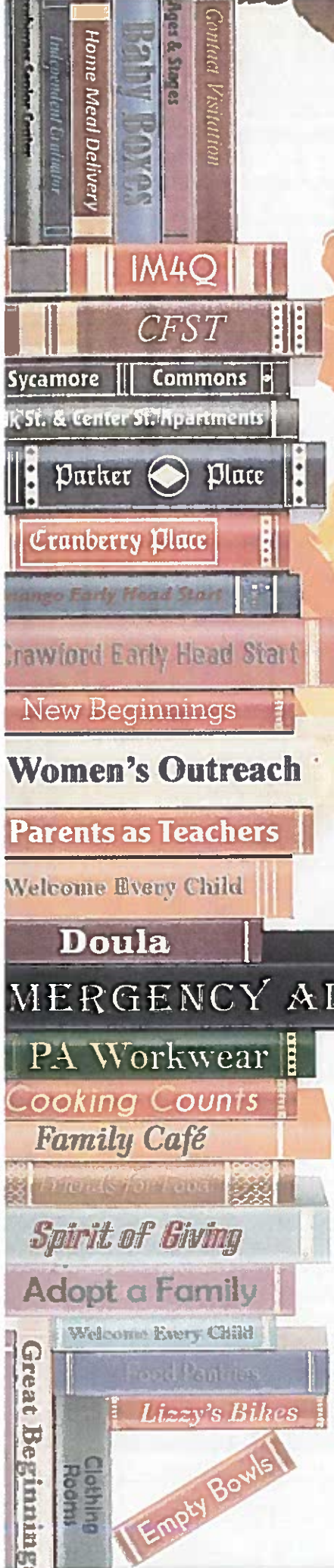
Doula

- 24 enrolled pregnant women
- 2 pregnant teens
- 25% breastfed for at least 6 weeks
- 88% of births were full term

Welcome Every Child

- 246 delivered baskets
- 22 teen Moms
- 243 referrals to other agencies
- 2517 volunteer hours

**“I am not afraid of storms
for I am learning how to sail my ship.”**
Louisa May Alcott, Little Women



September

"I just want the world to know how Community Services impacted my life. You helped me to help myself. Because of your help, I have been working full time and I now own my own home. I never thought I'd need it but wow, thank goodness this was available to us. Hunger should never happen to anyone, but I'm proof it does. Thank you."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3 Labor Day	4 Hunger Action Month Kickoff	5	6	7	8
9 National Grandparents Day	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Emergency Aid:

- 112,960 food items given out
- 4,723 families receiving food
- 16,919 clothing items given out
- 483 Winter coats given out
- 1,093 Life Skills Referrals

PA WORKWEAR:

- 99 items of clothing, shoes and accessories provided
- 11 CAO based referrals
- 26 walk in referrals



**“When we give cheerfully
and accept gratefully,
everyone is blessed.”**
- Maya Angelou, Born to Receive

Contact Visitation
Ages & Stages
Home Meal Delivery
Independent Evaluator
IM4Q
CFST
Sycamore Commons
Elk St. & Center St. Apartments
Parker Place
Cranberry Place
Sango Early Head Start
Crawford Early Head Start
New Beginnings
Women's Outreach
Parents as Teachers
Welcome Every Child
Doula
EMERGENCY AID
PA Workwear
Cooking Counts
Family Café
Friends for Food
Spirit of Giving
Adopt a Family
Welcome Every Child
Great Beginning
Lizzy's Bikes
Clothing Room
Empty Bowls

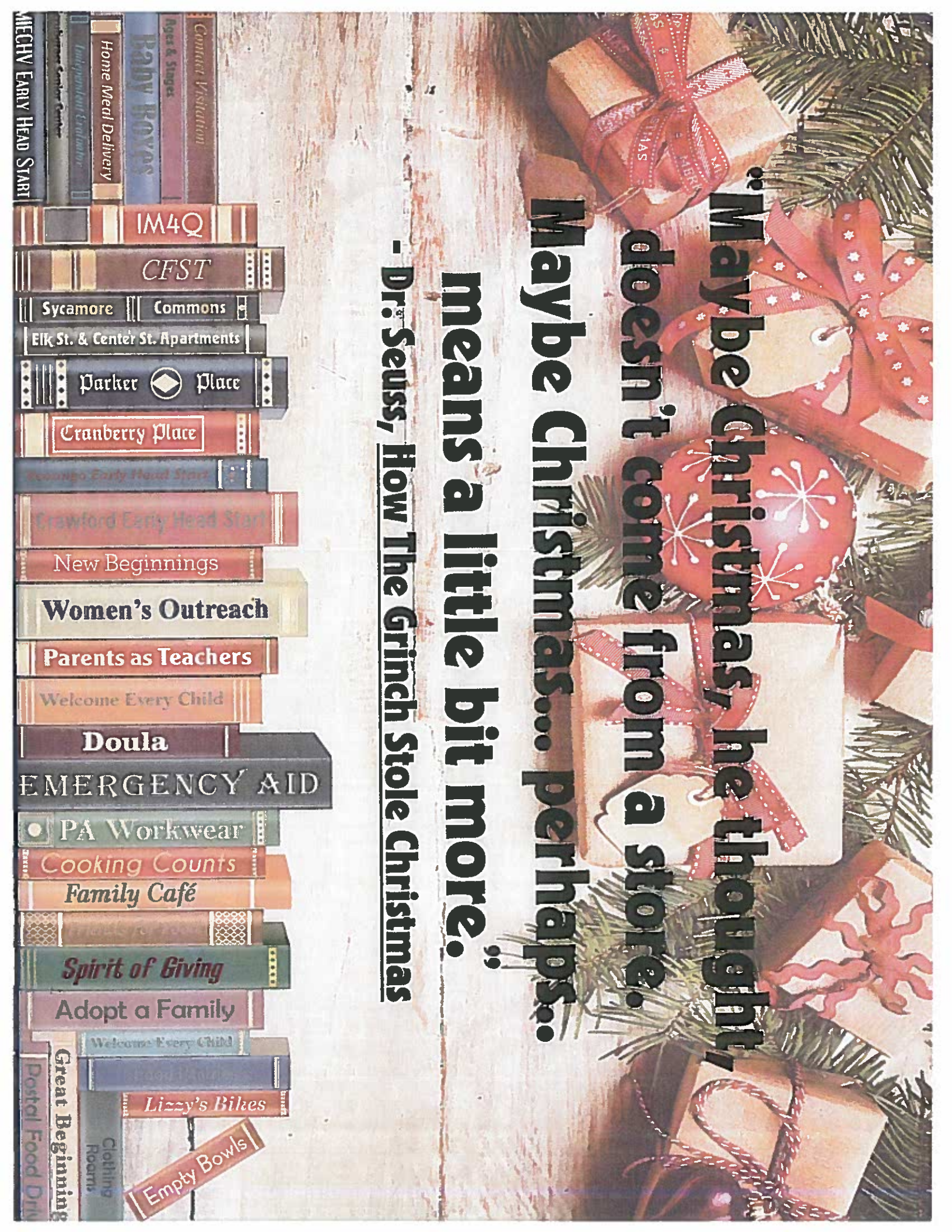
November

"I don't have much food to feed my family. We surely would not have a holiday without this Thanksgiving help. It is a wonderful thing helping us families celebrate this Thanksgiving."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
Daylight Savings Time Ends						
11	12	13	14	15	16	17
	Veterans Day					Friends For Food Split of Giving Begins
18	19	20	21	22	23	24
25	26	27	28	29	30	
				Thanksgiving		

Friends for Food

1,423 families received Thanksgiving food
of which included 3,556 family members
438 Total Volunteers



“Maybe Christmas, he thought, doesn't come from a store. Maybe Christmas... perhaps.. means a little bit more.”

- Dr. Seuss, How The Grinch Stole Christmas

- MECHV EARLY HEAD START
- Home Meal Delivery
- Baby Boxes
- Connect Visitation
- Agas & Stages
- IM4Q
- CFST
- Sycamore Commons
- Elk St. & Center St. Apartments
- Parker Place
- Cranberry Place
- Reunigo Early Head Start
- Crawford Early Head Start
- New Beginnings
- Women's Outreach
- Parents as Teachers
- Welcome Every Child
- Doula
- EMERGENCY AID
- PA Workwear
- Cooking Counts
- Family Café
- Spirit of Giving
- Adopt a Family
- Welcome Every Child
- Great Beginning
- Postel Food Drive
- Lizzy's Bikes
- Clothing Rooms
- Empty Bowls

December

"Being here at the Spirit of Giving Distribution gives me hope and now my kids have something to look forward to. We have been blessed. It is very kind that people take the time out of their day to donate to people who are in need. I hope that in a year or two I will be able to give back. These gifts made a heartfelt, beautiful Christmas for my kids. Truly a real blessing."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	Christmas				

Spirit of Giving and Adopt A Family

263 families with 785 children received new clothing and toys

Adopt a Family 23 sponsors with 28 families that had 73 children

Contributing Authors

Our Donors

\$99 and Under

Barbara Doyle
 Scott/Summer Graham
 Christ Lutheran Church
 Cindy Woloszyn
 Sharon Mast
 Christine Ross
 Paul Lorigan
 Kenneth/Anna Benvenuti
 Grant & Janet Burgert
 Keith/Nancy Wellmon
 Lori/James Burk
 Calvary UM Church

Susan Hilton
 Connie/Neil Todhunter
 Gail Kiser Kahle
 Courtney Cox
 Steven/Connie Schenck
 Patrick/Mary Jeanne Gavin
 Mark Ruhlman
 Clyde R & Carolyn M Benninger
 Arline Lang
 Hope Circle of Good Hope Lutheran Church
 Stacey L Salsgiver
 The Rocky Grove Avenue Presbyterian Church

\$999 and Under

Loyal Order of Moose, Titusville
 Pulaski Club
 Pennewell
 Davidson Family
 Robert Krautz
 Franklin Oil Region Credit Union
 Todd & Karen Smith
 Andrew M & Noreen A Chalot
 The Corner Pocket Country Bar
 Technical LLC/Just Give donation
 Seneca Medical Center
 Hasson Heights Community Church

\$1999 and Under

UPMC Northwest Medical Staff
 Franklin Moose Club
 Galaxy Federal Credit Union
 Cranberry Area Lions Club
 Irwin Presby Church
 Patricia/William Early
 Veterans of Foreign Wars/Jesse Greer
 Post 1835
 Earl & Rebecca Lytle
 Rotary International District 7280

\$499 and Under

Ashley Blinka
 Dan Lewis
 Freda Lance/Just Give donation
 Glenn McElhattan
 Gloria Aughanbaugh
 Good Hope Lutheran Church
 Latrobe Specialty Metals
 Mark/Deborah Salerno
 Patricia Peterson
 Richard/Kathrin Reib
 Sandy Creek Grange #2021
 William & Kathleen Goetz
 Scott Walkers
 Soni/Raymond Graff
 Valley of Oil City - The Masons
 Henry Speerster
 Kathy A Jackson & Beverly J Sager
 Keith & Lori Sibbie
 Landscaping Connection LLC
 Lynn Rough
 Sugarcrack UM Chrch
 BPOE of Titusville
 Clyde/Carolynn Benninger

Cranberry Lions Club
 Center United Methodist Church Center
 Ladies Aide Fund
 John/Kathryn Mitchell
 Rev. Richard/Dr. Vickie Harry
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 F.A./R.A. Klingner
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 Pauline/Larry Jamison
 Roser's Prelium Motocar's, Inc.
 Hards Fabrication & Welding Inc
 Jim & Sherry Donze
 Shaw Industries Inc
 Welding Technologies
 Living Hope Church
 Judith Fils/Jeffery Dinger
 William & Marilyn Gabrya
 Oil City Vineyard Church
 Virginia Aaron - Wanango Golf Club
 Michael Rapp
 National Fuel Gas
 Bridge Builders Community Foundation

\$2999 and Under

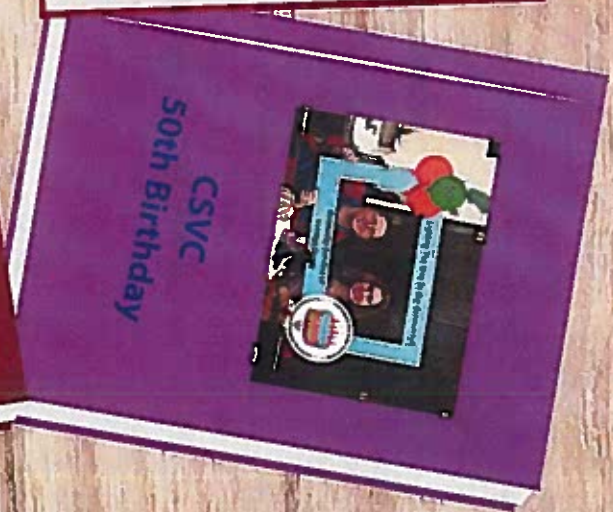
John Nesbit Rees/Sarah Henne Rees
 Latrobe Specialty Metals
 Christ Episcopal Church

\$3,000 and Over

Robert E. Barber
 Faith Lutheran Church
 First Presbyterian Church, OC
 Mr. & Mrs. Bob Stubler
 UPMC Pittsburgh
 Fraternal Order of Eagles Aerie283
 First Presbyterian Church, Franklin
 Franklin Christian Ministries Forum
 Oil City Ministerial Association
 E/V/L Peters Charitable Trust
 Henry/Beverly Suhr
 E/O Margery Hymas/C/O Robert McFate

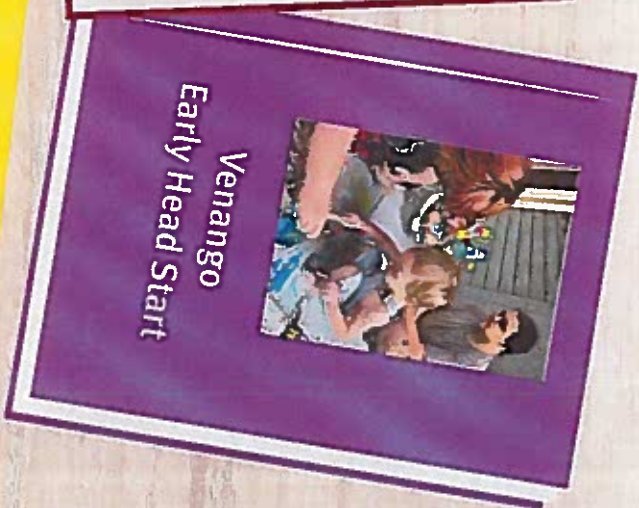
Illustrating Our Works

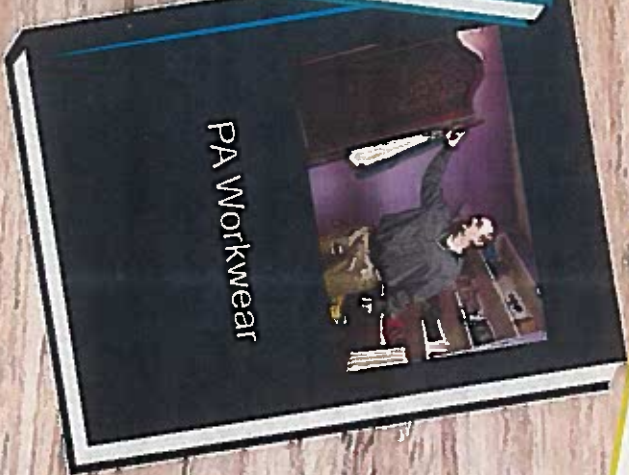
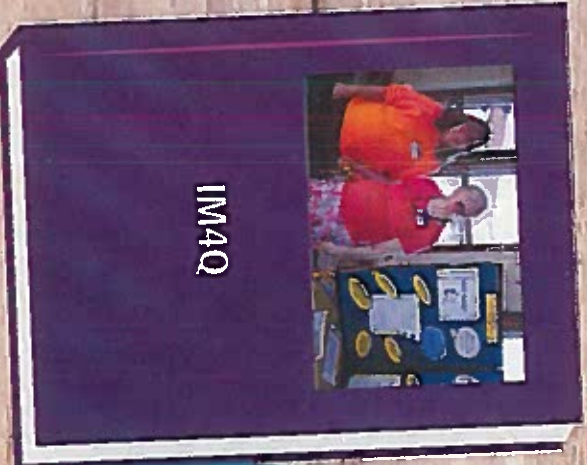
Our Programs and Events



Illustrating Our Works

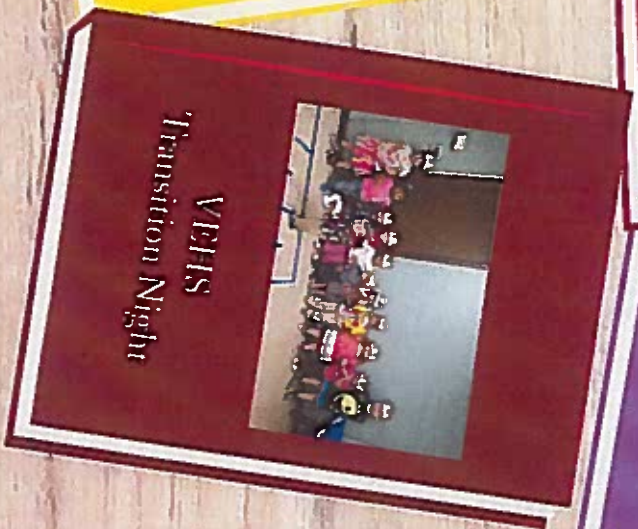
Our Programs and Events

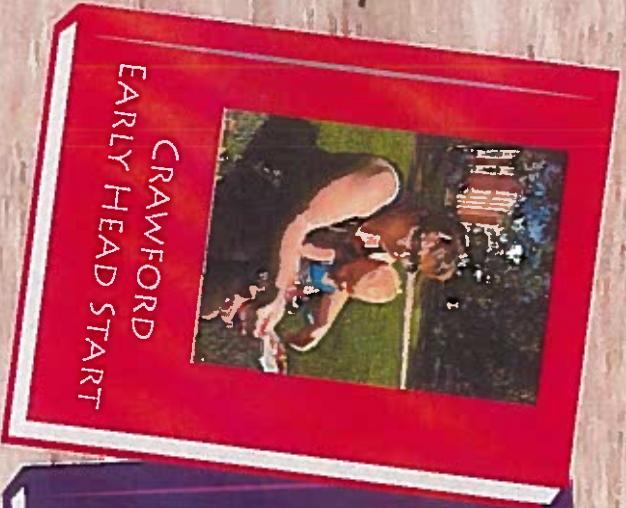
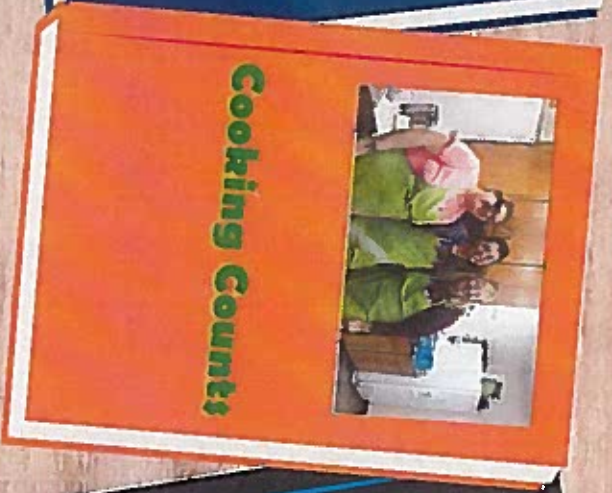




Illustrating Our Works

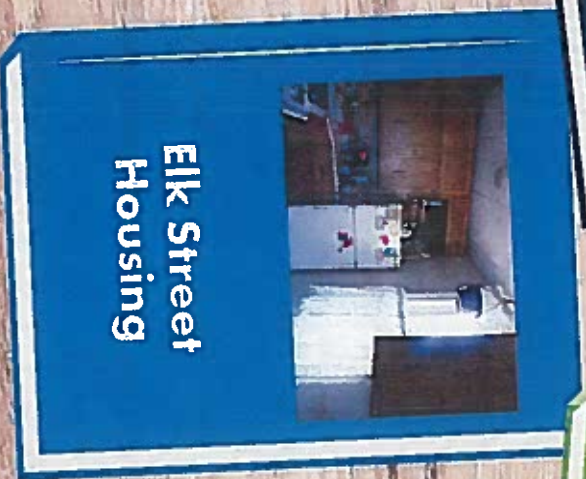
Our Programs and Events





Illustrating Our Works

Our Programs and Events



To Be Continued...

New Programs & Services



Locations

OIL CITY

206 Seneca Street, 4th Floor, Oil City



Administrative Office	Welcome Every Child
Independent Evaluator	New Beginnings
Families First PAT	ASQ Evaluator
Families First EHS	Women's Outreach
Community Doula	Contact Visitation

OIL CITY

203 Center Street, Oil City



Food Pantry	Community Voices
Clothing Room	PA Workwear
Life Skills	Syamore Commons

ROCKY GROVE

39 Parker Avenue, Franklin



Cooking Counts
Parker Place
Family Café
Food Pantry & Clothing

TITUSVILLE

117 West Main Street, Titusville



Families First PAT
Families First EHS

MEADVILLE

996 South Main Street, Meadville



Families First PAT
Families First EHS

CRANBERRY

Route 322, Cranberry (Cranberry Mall)



Older Adult Programming

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