



# Community Services

**2024 Annual Report**

[www.communityservicespa.org](http://www.communityservicespa.org)

# Table of Contents

Page

<b>Message from the Executive Director</b>	<b>2</b>
<b>The Community Services Impact</b>	<b>3</b>
<b>The Community Services Team</b>	<b>4</b>
Emergency Assistance	
Family Cafe & Cooking Counts	<b>7</b>
PA Work Wear	
Elk Street Apartments	
Center Street Apartments	<b>8</b>
Sycamore Commons Apartments	
Ages and Stages	
Independent Monitoring For Quality	<b>9</b>
Consumer Satisfaction Team	
Friends For Food	
Spirit of Giving	<b>10</b>
Adopt A Family	
Venango Early Head Start	<b>11</b>
Venango Welcome Every Child	
Crawford Early Head Start	
Crawford Welcome Every Child	<b>12</b>
Titusville Early Head Start	
Parents As Teachers	<b>13</b>
County Parents As Teachers	
Parents As Teachers Enhanced	
DOULA	
Car Seat Loaner Program	<b>14</b>
Cranberry Place Senior Center	
Scrubgrass Senior Center	

# Message From The Executive Director

I hope this letter finds you in great spirits. As I take a moment to reflect on our journey over the last year, I felt compelled to share some thoughts on growth and completion—two intertwined themes that have shaped our experiences recently.



When we look back at where we started, we see a path filled with challenges and opportunities for growth. Each obstacle taught us something invaluable, whether it was resilience, patience, or the importance of adaptability. The process of overcoming these challenges has not only strengthened our agency's character but has also deepened our understanding of what we truly value.

Completion, on the other hand, has its own significance. It's a reminder that every chapter has an ending, and each ending paves the way for new beginnings. We recently completed our Emergency Aid Renovation Project, and the sense of accomplishment is profound. This journey has taught us that completion isn't just about reaching a destination or goal; it's about the lessons learned and the growth experienced along the way.

As we embrace this newfound sense of fulfillment, we are excited for what lies ahead for us as an agency and for the community. With the newly renovated space, we can better serve consumers and host more programming. We understand that growth is an ongoing process, and with every completion, we are better prepared for the next agency adventure.

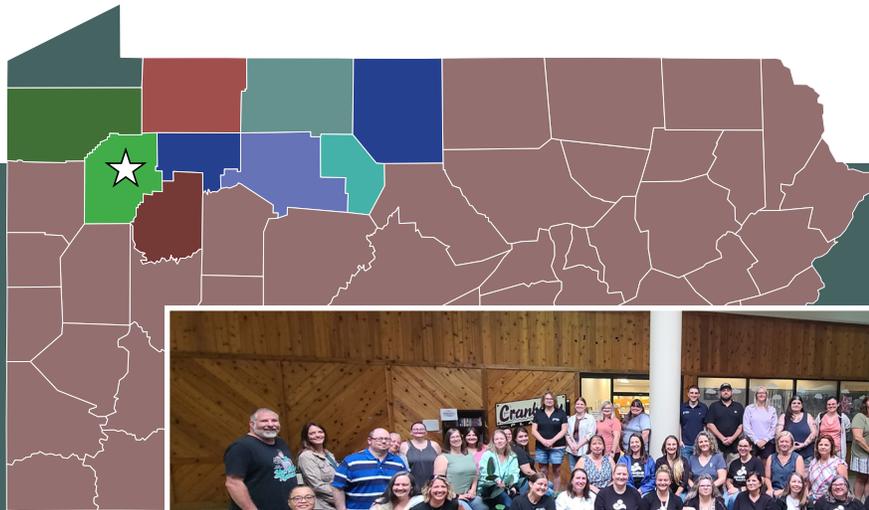
To the Community Services Board of Directors, Staff, Community Partners, Donors, Volunteers and Community Members: your support has been instrumental and so appreciated. Thank you for being a part of our journey and we look forward to sharing more milestones together as we move forward into a new year.

Warm Regards,

Meghan Dunham

# The Community Services Impact

We were founded in Venango County in 1967 with three staff members. Today, we have a staff of 70 incredible people, an army of volunteers, and a reach that is spreading throughout Pennsylvania. Our mission is to provide high quality education, leadership, services, and resources that promote the wellness of individuals, families, and communities throughout their lifespan.



Individuals Served: ~15,096   Families Served: ~6,783

Physical Items or Packages Distributed: ~128,426

Non-Item Services, Support, or Education: ~2,952

Volunteer Hours: ~5,705



We provide direct services within Crawford County, Southern Erie County, Venango County, Southern Warren County, and Forest County. For our other counties, we directly impact those counties by collecting and providing important data to local and statewide entities who serve those in need. We always strive to refine existing services, but our growth mindset improves our agency through any new opportunities of funding, partnership, or sponsorship.

# The Community Services Team

## Venango Programs & Administrative Office

Early Head Start, Welcome Every Child, Doula, and Administration



## Emergency Aid Office - Oil City and Rocky Grove

Social Services, Food Pantries, Clothing Rooms, Mobile Food Pantry, Maintenance, Independent Monitoring for Quality, and Consumer Family Satisfaction Team



# The Community Services Team

## Cranberry Place

Older Adult Activity Centers located at: Cranberry Mall and ScrubGrass



## Home Delivery Meal Program



# The Community Services Team

## Crawford Office

Early Head Start and Welcome Every Child



## Titusville Office

Parents As Teachers, Parents as Teachers Enhanced, and Women's Outreach





**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Emergency Aid

Food pantries, clothing rooms, shelter, and life skills services for income-qualified individuals & families.

- 93 • Volunteers with 4,603 Volunteer Hours
- 5,200 • Families with 12,621 Individuals Received Food
- 118,580 • Food items
- 7,838 • Clothing Items
- 2,210 • Hygiene Bags
- 341 • Winter Coats
- 973 • Life Skills Interviews
- 1,575 • Backpack Bundles Provided

## Family Cafe & Cooking Counts

Empowers families with cooking classes that prepare healthy, affordable meals.

- 47 • Families in Need Served
- 78 • Children in Need Served
- 72 • Adults in Need Served
- 3 • Class Sessions
- 11 • Parents Completed Cooking Counts



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## PA Work Wear

State funded program providing work and interview clothing for Temporary Assistance for Needy Families (TANF) recipients from the Venango County Assistance Office.

- Trade Clothes & Work Boots In Stock
- Business Casual Clothes In Stock
- Hospital Scrubs In Stock



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Elk Street Apartments

Four separate apartments that provide permanent, safe, affordable housing for individuals recovering from severe mental illness.



**4 • HUD Approved Apartments**



**100% • Apartments Occupied**



**100% • Tenant-to-Services Connectivity**

## Center Street Apartments

Four HUD-approved apartments designed for income-qualified adults.



**4 • HUD Approved Apartments**



**100% • Apartments Occupied**



**100% • Tenant-to-Services Connectivity**



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Sycamore Commons Apartments

Developed to provide permanent housing for persons with disabilities specifically, to the severely mentally ill, including those that are chronic substance users, and the chronic homeless.



**4 • Permanent Housing Apartments with 4 Tenants**



**100% • Apartments Occupied**



**100% • Remained in Permanent Supportive Housing**



**100% • Gained Access to Mainstream Community Resources**



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

# Ages and Stages

Child developmental screenings for families involved with children, youth, and family services.



**39 • Questionnaires Done**

## Independent Monitoring For Quality

Individuals with intellectual disabilities, their families & staff- identify & improve the person's quality of life.



**111 • Surveys Completed**



**37 • Venango Surveys Completed**



**100% • Clients Report that Staff at Home and Work are Nice**



**Percentage of Clients Who Go Out for Fun**  
Cameron/Elk-94% Clarion-93% McKean-77%  
Potter-100% Venango-96%



**LOCATIONS**  
Cameron/Elk, Clarion,  
McKean, Venango,  
Potter



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Consumer Family Satisfaction Team

Individuals and families who receive mental health and/or substance abuse services voice their perspective to improve services at all levels.



**239 • Surveys Completed**



**233 • Strongly Agree that Provided Services are Satisfactory**



## Friends For Food

In partnership with Venango Newspapers, this distributes Thanksgiving food to families in need.



**1100+ • Families in need provided with Thanksgiving food**

 **LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Spirit of Giving

All of the gifts and funds donated to the Christmas Spirit of Giving campaign benefit more than 400 local children in need in Venango County.

 **180 • Families in Need Served**

 **407 • Local Children in Need Received Gifts**



 **LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



## Adopt A Family

Community Partners adopt a family and buy Christmas gifts for members of that immediate family in Venango County.



**12 • Adopt A Family Sponsors**



**16 • Families in Need Served**



**30 • Children in Need Served**



**33 • Adults in Need Served**

 **LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



# Venango Early Head Start

Various services that support families from pregnancy through a child's third year of life.

**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**93**

Families Served

**2,297**

Visits Completed

**251\***

Children Attended FIT

**206\***

Families Attended FIT

**37**

Children Identified with a Disability

**93%\*\***

Up to date on EPSDTs

\*(FIT) Family Interaction Time - Playgroups and socialization activities for children and parents.

\*\*EPSDT : The Early and Periodic Screening, Diagnostic and Treatment

## Venango Welcome Every Child

Expectant parents in Venango County receive a basket of community resources and baby items.



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**240**

Baskets Delivered

**5**

Teens

**135**

Referrals

**5,705**

Volunteer Hours



# Crawford Early Head Start

Various services that support families from pregnancy through a child's third year of life.

**LOCATIONS**  
Crawford,  
Southern Erie



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**84**  
Families Served

**2,232**  
Visits Completed

**172\***  
Children Attended FIT

**27\***  
Families Attended FIT

**32**  
Children Identified with a Disability

**97%\*\***  
Up to date on EPSDTs

\*FIT: Family Interaction Time - Playgroups and socialization activities for children and parents.

\*\*EPSDT : The Early and Periodic Screening, Diagnostic and Treatment

# Crawford Welcome Every Child

Expectant parents in Crawford County receive a basket of community resources and baby items.



**LOCATIONS**  
Crawford



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**276**  
Baskets Delivered

**178\***  
Recipients Within EHS Demographic

**3\***  
Recipients Enrolled in EHS

\*EHS : Early Head Start

# Titusville Early Head Start



**LOCATIONS**  
Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 20 • Families Served
- 397 • Visits Completed
- 57 • Children Attended FIT
- 11 • Families Attended FIT
- 15 • Children identified with a disability
- 100% • Children up to date on EPSDT's

Various services that support families from pregnancy through a child's third year of life.

**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 50 • Families Served
- 571 • Visits Completed
- 73 • Children Attended FIT\*
- 52 • Families Attended FIT\*
- 12 • Children identified with a disability
- 95% • Children up to date on EPSDT's\*\*

Services benefiting children through their fifth year of life.

\*(FIT) Family Interaction Time - Playgroups and socialization activities for children and parents.  
\*\*EPSDT : The Early and Periodic Screening, Diagnostic and Treatment

## Parents As Teachers



## County Parents as Teachers



**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 22 • Families Served
- 271 • Visits Complete
- 23 • Children Attended FIT\*
- 20 • Families Attended FIT\*
- 6 • Children identified with a disability
- 95% • Children up to date on EPSDT's\*\*

Services benefiting children through their fifth year of life.

\*(FIT) Family Interaction Time - Playgroups and socialization activities for children and parents.  
\*\*EPSDT : The Early and Periodic Screening, Diagnostic and Treatment

**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 11 • Families Served
- 189 • Visits Complete
- 2 • Children Attended FIT\*
- 3 • Families Attended FIT\*
- 6 • Children identified with a disability
- 100% • Children up to date on EPSDT's\*\*

Expectant parents with Substance-Use-Disorder receive services benefiting children through their fifth year of life.

\*(FIT) Family Interaction Time - Playgroups and socialization activities for children and parents.  
\*\*EPSDT : The Early and Periodic Screening, Diagnostic and Treatment

## Parents As Teachers Enhanced



# DOULA



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 30 • Enrolled Parents
- 4 • Teen Parents
- 19 • Moms Had Full Term Pregnancy
- 30 • Moms Attended Regular Prenatal Visits

Childbirth education, linkages to community supports, and a supportive birth process for pregnant mothers and their family members.

**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**103 • Car Seats Distributed**

Provides loaner car seats for families in need of convertible, infant, booster, and combination car seats to keep infants and children safe while traveling.

## Car Seat Loaner Program



## Cranberry Place Senior Center



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Older Adults

- 5,544 • Total Consumers
- 5,098 • Total Meals Served
- 78 • Total Yoga Classes
- 26 • Total Presentations

Older adult programming that provides a variety of services aimed at socialization, nutrition, health & fitness, recreational and volunteering.

**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Older Adults

- 1,808 • Total Visitors
- 1,837 • Total Meals Served
- 37 • Administrative Check-ins

Older adult programming that provides a variety of services aimed at socialization, nutrition, health & fitness, recreational and volunteering.

## Scrubgrass Senior Center



# 2024 Community Services Donors

Thank you, donors. As you flip through this report, please reflect on how your gift has enabled our incredible team of staff and volunteers to execute crucial and necessary programs & services to people in need all throughout Western Pennsylvania. You are part of our 2024 story!

AFSCME Local 2450	Galaxy Federal Credit Union	Oil City Vineyard Church
Alex Houston	Good Hope Lutheran Church	Pamela Ruth
April Webb	Grace Church of Rocky Grove	Pamela & James Fry
Barbara & Edward Whitman	Grace Evangelical Lutheran Church	Patricia Diggs
Barbara Ross - In memory Kevin T Ross	Greg & Chris Sanford	Patricia Earley
Beverly L Suhr	Heidi Lucia	Patricia Louise Woods
Blackbaud	Irwin Presbyterian Church	Patricia Peterson
Brett O'Neil	James & Gretchen Krellner	Patricia Snyder
Calvary United Methodist Church	James & Kay Brewster	Patrick Riley & Rachel Britton
Carol Hardenburg (Crawford Heritage Community Foundation)	Janice & James Durney	Paul & Ellen Flickner
Carolynn Benninger	Jennifer McAlevy & William (Pete) Kier	Paul Lewis
Center Community Church	Jim & Nancy Bruce	Paul Lorigan
Charles & Rebecca Stublers (Bridge Builders)	Joanna Mook	Pittsburgh Foundation's Board Directors
Cherie Wessell	Jodi Huff	Polk Presbyterian Church
Christ Lutheran Church	John Nesbit Rees & Sarah Henne Rees Charitable Foundation	Polly Mauthe
Christy Szafran	John & Cheryl Rila	Red Lot 7B Charity Foundation
Cindy Woloszyn	Judith M Flis	Reinsel Funeral Home & Crematory
Cranberry Area Lions Club	Kathleen Ralston	Rocky Grove Avenue Presbyterian Church
Crawford Health Improvement Coalition	Kenneth & Coleen Nelson	Roszbacher Insurance
David B. Scott	Kevin & Barbara Ross	Sarah E. Margherio
Diane E. Hasik, Esquire	Koos Endowment Fund (Bridge Builders)	Scott Walters
E. Nelson	Kopchak Family Charitable Fund (Bridge Builders)	Shelly Miller
Faith Lutheran Church	L O G S Women's Ministries	SMS Group (Siverly)
First Baptist Church	Mark & Rita Hale	Soni Craff
First Church of God	Mark Philips	St. Johns Episcopal
First Presbyterian Church	Mary Louise Hall	Stewart Armstrong
Franklin Elks	Michael & Tammy Hughes	Susan Miller
Franklin Industries Co	Molly Gavin	The Medicine Shoppe
Franklin Lodge #83	New Directions Community Church - In Memory of Jane Myers	UPMC
Fraternal Order of Eagles Aerie 283	Noah Gavin	UWSWPA
		Valley Grove Elementary Faculty & Staff - In memory J Schwab



Administrative Office: 814.678.7766