



# Community Services

**2023 Annual Report**

[www.communityservicespa.org](http://www.communityservicespa.org)

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# Message From The Executive Director

The definition of change is to make someone or something different; alter or modify. A change in leadership is the ability to influence and inspire action in others, to respond with vision and agility during periods of growth, disruption, or uncertainty to bring about the needed change for an incredible year.



*"The secret of change is to focus all of your energy not on fighting the old but on building the new." -Socrates*

This past year, Community Services continued to offer quality Early Education Programs, Emergency Aid and Senior Center programming while expanding our Mobile Food Pantry Unit and Backpack Bundles Program. We have also piloted the Crawford Baby Basket Program within Crawford County as well as moved Parents as Teachers Program (PAT) and New Beginnings Program to Rocky Grove. We are currently working on our food pantry renovation project, and we have changed our annual report process. We at Community Services would like to thank our Board of Directors, Staff, Community Partners, Donors, Volunteers and Families for an incredible year. **We could not have been successful without all of you and your unwavering support!**

*Meghan Dunham*

-Meghan Dunham



**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Emergency Aid

Food pantries, clothing rooms, shelter, and life skills services for income-qualified individuals & families.

-  185 • Volunteers with 5,756 Volunteer Hours
-  4507 • Families with 11,071 Individuals Received Food
-  102,740 • Food items
-  8,502 • Clothing Items
-  1,711 • Hygiene Bags
-  211 • Winter Coats
-  965 • Life Skills Interviews

## Family Cafe & Cooking Counts

Empowers families with cooking classes that prepare health, affordable meals.

-  22 • Courses Completed
-  11 • Meals Provided



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## PA Work Wear

State funded program providing work and interview clothing for Temporary Assistance for Needy Families (TANF) recipients from the Venango County Assistance Office.

-  2 • Clothing Distribution Events
-  6 • Walk-ins



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Elk Street Apartments

Four separate apartments that provide permanent, safe, affordable housing for individuals recovering from severe mental illness.

 **4 • HUD Approved Apartments**

 **100% • Apartments Occupied**

 **100% • Tenant-to-Services Connectivity**

## Center Street Apartments

Four HUD-approved apartments designed for income-qualified adults.

 **4 • HUD Approved Apartments**

 **100% • Apartments Occupied**

 **100% • Tenant-to-Services Connectivity**



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Sycamore Commons Apartments

Developed to provide permanent housing for persons with disabilities specifically, to the severely mentally ill, including those that are chronic substance abusers, and the chronic homeless.

 **4 • Permanent Housing Apartments with 4 Tenants**

 **100% • Apartments Occupied**

 **100% • Remained in Permanent Supportive Housing**

 **100% • Gained Access to Mainstream Community Resources**

## Customer Service

- Outstanding
- Above Average
- Satisfactory
- Marginal



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Ages and Stages

Child developmental screenings for families involved with children, youth, and family services.



45 • Questionnaires Done

## Independent Monitoring For Quality

Individuals with intellectual disabilities, their families & staff- identify & improve the person's quality of life.



158 • Surveys Completed



37 • Venango Surveys Completed



94% • Clients Report They Go out for Fun



100% • Clients Report that Staff at Home and Work are Nice



**LOCATIONS**  
Cameron/Elk, Clarion,  
McKean, Venango,  
Potter



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Consumer Family Satisfaction Team

Individuals and families who receive mental health and/or substance abuse services voice their perspective to improve services at all levels.



244 • Surveys Completed



237 • Strongly Agree that Provided Services are Satisfactory

## Friends For Food

In partnership with Venango Newspapers, this distributes Thanksgiving food to families in need.



**1100+ • Families in need provided with Thanksgiving food**



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Spirit of Giving

All of the gifts and funds donated to the Christmas Spirit of Giving campaign benefit more than 500 local children in need in Venango County.



**138 • Families in Need Served**



**337 • Local Children in Need Received Gifts**



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

## Adopt A Family

Community Partners adopt a family and buy Christmas gifts for members of that immediate family in Venango County.



**11 • Adopt A Family Sponsors**



**16 • Families in Need Served**



**39 • Children in Need Served**



**29 • Adults in Need Served**



# Venango Early Head Start

Various services that support families from pregnancy through a child's third year of life.



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**114**

Families Served

**2,303**

Visits Completed

**131\***

Children Attended FIT

**117\***

Families Attended FIT

**23%**

Children Identified with a Disability

**86%\*\***

Up to date on ESPDTs

\*FIT : Family-In-Training

\*\*ESPD T : The Early and Periodic Screening, Diagnostic and Treatment

## Welcome Every Child

Expectant parents in Venango County receive a basket of community resources and baby items.



**LOCATIONS**  
Venango



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**224**

Baskets Delivered

**7**

Teens

**147**

Referrals

**5,486**

Volunteer Hours



## Crawford Early Head Start

Various services that support families from pregnancy through a child's third year of life.

**LOCATIONS**  
Crawford,  
Southern Erie



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**82**  
Families  
Served

**2,233**  
Visits  
Completed

**106\***  
Children  
Attended  
FIT

**23\***  
Families  
Attended  
FIT

**29%**  
Children  
Identified with  
a Disability

**95%\*\***  
Up to date on  
ESPDTs

\*FIT : Family-In-Training

\*\*ESPDT : The Early and Periodic Screening, Diagnostic and Treatment

## Crawford Baby Basket

Expectant parents in Crawford County receive a basket of community resources and baby items.

**This program started: 5/1/2023**



**LOCATIONS**  
Crawford



**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

**187**  
Baskets  
Delivered

**133\***  
Recipients  
Within EHS  
Demographic

**13\***  
Recipients  
Enrolled in  
EHS

\*EHS : Early Head Start

# Titusville Early Head Start



**LOCATIONS**  
Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 28 • Families Served
- 773 • Visits Completed
- 138 • Children Attended FIT
- 94 • Families Attended FIT
- 30% • Children identified with a disability
- 100% • Children up to date on EPSDT's

Expectant parents in Titusville receive a basket of community resources and baby items.

**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

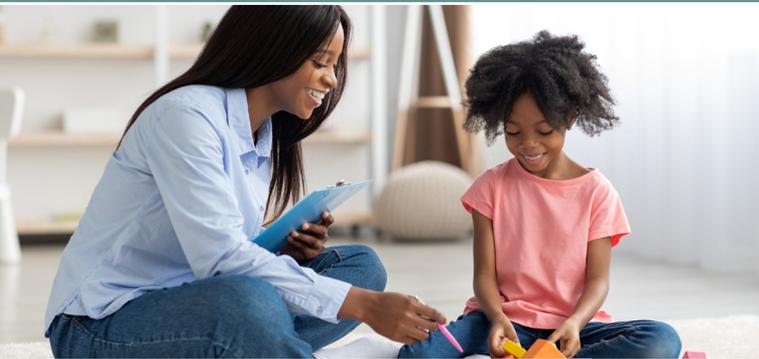
- 43 • Families Served
- 488 • Visits Completed
- 47 • Children Attended FIT
- 26 • Families Attended FIT
- 15% • Children identified with a disability
- 98% • Children up to date on EPSDT's

Services benefiting children through their fifth year of life.

## Parents As Teachers



## County Parents as Teachers



**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 16 • Families Served
- 211 • Visits Complete
- 29 • Children Attended FIT
- 21 • Families Attended FIT
- 18% • Children identified with a disability
- 82% • Children up to date on EPSDT's

Services benefiting children through their fifth year of life.

**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

- 16 • Families Served
- 211 • Visits Complete
- 29 • Children Attended FIT
- 21 • Families Attended FIT
- 18% • Children identified with a disability
- 82% • Children up to date on EPSDT's

Expectant parents with Substance-Abuse-Disorder receive a basket of community resources and baby items.

## New Beginnings



# DOULA



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

-  41 • Enrolled Parents
-  4 • Teen Parents
-  93% • Moms Had Full Term Pregnancy
-  93% • Moms Attended Regular Prenatal Visits

Childbirth education, linkages to community supports, and a supportive birth process for pregnant mothers and their family members.

**LOCATIONS**  
Venango, Crawford

**ACCESSIBLE AGE GROUPS**  
Infants, Adults, Older Adults

 **71 • Car Seats Distributed**

Provides loaner car seats for families in need of convertible, infant, booster, and combination car seats to keep infants and children safe while traveling.

# Car Seat Loaner Program



# Cranberry Place Senior Center



**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Older Adults

-  399 • Total Consumers
-  467 • Total Meals Served
-  36 • Total Yoga Classes

Older adult programming that provides a variety of services aimed at socialization, nutrition, health & fitness, recreational and volunteering.

**LOCATIONS**  
Venango

**ACCESSIBLE AGE GROUPS**  
Older Adults

-  143 • Total Visitors
-  143 • Total Meals Served
-  52 • Administrative Check-ins

Older adult programming that provides a variety of services aimed at socialization, nutrition, health & fitness, recreational and volunteering.

# Scrubgrass Senior Center



# 2023 Community Services Donors

Thank you, donors. As you flip through this report, please reflect on how your gift has enabled our incredible team of staff and volunteers to execute crucial and necessary programs & services to people in need all throughout Western Pennsylvania. You are part of our 2023 story!

AFSCME Local #2450	Good Hope Lutheran Church Hope Circle	Polly Mauthe
Alisa Teneyck	Grace Evangelical Lutheran Church	Red Lot 7B Charity Foundation Inc
Allegheny Board of Realtors	Grace United Methodist Church	Richard Beatty
Anna Lawler Charitable Trust	Heidi Lucia - In Memory of Bill Lucia	Richard D Benvenuto - In Memory William Early
Barbara Rumore	Henry & Beverly Suhr	Rocky Grove Avenue Presbyterian Church
Betsy Sakalousky - In Honor Bill Nancy Parnella	Irwin Presbyterian Church	Rouseville UM Church - Melissa Whitling
BPOE #264	James & Amy Crist - In Memory Betty Miller	Sarah Margherio
Bridge Builders Community Foundations	James & Gretchen Krellner	Scott Walters
Catholic Rural Ministries	James & Kay Brewster	Scott & Summer Graham - In memory Shirley Bucholz
CCDAEC Julia Covert	Jennifer McAlevy & William Kier	Second Presbyterian Church
Center United Methodist Church Ladies Aide	JoAnne Mook	Sharon Mast - In Memory Shirley Buchholz
Charles E & Eleanor T Stubler Memorial	John & Lovina Mast	SMS Group
Cheryl & John Rila	Judith Flis	Soni Graff
Christ Lutheran Church	Kamotsu Retires	St John's Episcopal Church
Christ Lutheran Church Ladies Aid Society	Kenneth E Ralston	Stewart Armstrong
Christ Lutheran Church Social Ministry	Kenneth & Coleen Nelson	Sugarcreek Station Dietary
Connie Davison	Kevin & Barbara Ross	Sugarcreek United Methodist Church
David & Brenda Scott	Kopchak Family Charitable Fund - In Memory Myron & Tillie Kopc	Sugarcreek United Methodist Women
Dr & Mrs Arthur William Phillips Charitable Trust	Linda Hart	Susan Miller
Edith C Justus Trust	Linda Roden - In Memory Evla May Karns	Susan Titus
Edward & Barbara Whitman	Mark & Rita Hale	Susan Zinz
Faith Lutheran Church	Northwest Charitable Foundation Inc	Tammy Hughes
First Church of God	Oil City First Presbyterian Church	The Medicine Shoppe
First Presbyterian Church Franklin- Local Missions	Oil City Lodge #78	Thursday Morning Ladies Bowling
First Presbyterian Church Oil City	Oil City Ministerial Association	Titusville Herald
First Presbyterian Church Presbyterian Women	Oil City Vineyard Church	United Steel Workers Local 2229 (Shaw Industries Union)
Franklin Christian Ministers Forum	Patricia Earley	United Way of Southwestern Pennsylvania
Franklin Industries Co on Behalf of Franklin Ind Employees	Patricia Peterson	United Way of Venango County
Fraternal Order of Eagles Aerie #283	Paul Lorigan	United Way SW PA - Steven McNaughton/Jennifer Lofink
Galaxy Federal Credit Union	Paul & Ellen Flickner	UPMC
Glenn McElhattan	Pittsburgh Foundation's Board of Directors	UPMC Northwest Medical Staff
Good Hope Lutheran Church	Polk Presbyterian Church	Venango Technology Center



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